



# RAILWAY BOOKING



# RAILWAY TICKET WITH MY RECHARGE



## Easy use – Any where Anytime

1. No Queues, No Forms, No going to booking counter, therefore convenience at your finger tips
2. Hassle-free, User-friendly ticketing solution.
3. Great saving of time, effort and cost, booking done By Apps & over 2 SMSs
4. Easiest way of making payments through My Recharge Wallet.

# Register at IRCTC



Visit –[www.irctc.co.in](http://www.irctc.co.in)



**Signup**

**Select your user name and  
Fill complete form with your  
information**



**After Registration..... Next step**



# Step for User Authentication



Your  
IRCTC-USER ID

SEND SMS:-  
RAIL<Space>**IRCTC USER NAME**  
to 07568912333

*Response from MYRECHARGE:*  
User registered successfully





# Ticket Booking



**STEP : 1**  
**SEND**  
**BOOKING SMS**

**From Station**

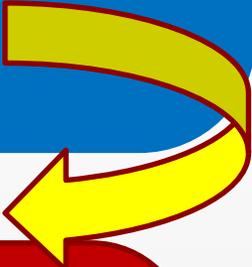
**To Station**

**Date of Journey**

**Train Number**

**Class**

**SMS:-**  
MBOOK<space><my recharge user id>,<passenger mobile number>,<NDLS>,<ALD>,<280614>,<12418>,<SL>,<varun>,<23>,<m>,<ezaz>,<23>,<m>,<priyanka>,<24>,<f>,<sukhbir>,<25>,<m>  
To 07568912333



**Response from MYRECHARGE:**  
Availability details are Total Fare:Rs135.0 (Incl. IRCTC SC, Agent SC & PG) Availability: REGRET/RLWL51. Please send SMS MPAY 836695334195



**STEP : 2**  
**SEND**  
**PAYMENT SMS**

**Transaction ID**

**SMS:-**

**MPAY 836695334195**  
**To 07568912333**

**Response from MYRECHARGE:**

**Booking successful. PNR:**  
**5612345567, TRAIN: 12418, DOJ:**  
**28/06/2014 NDLS to ALD, VARUN**  
**Confirm S6 0035, EZAZ Confirm S6**  
**0036, PRIYANKA Confirm S6 0037,**  
**SUKHBIR Confirm S6 0038**



# Ticket Cancellation Process

- A) Full Cancellation
- B) Partial Cancellation



# Step 1 for Full Cancellation

**SMS:-**  
**CANCEL<space>PNR number**  
**To 07568912333**

**PNR No.**

**Response from  
MYRECHARGE:  
Cancelling VARUN, EZAZ,  
PRIYANKA, SUKHBIR Please  
send SMS YES  
(PNR NUMBER)**



## Step 2 for Full Cancellation

SMS:-

YES 5612345567

To 07568912333

PNR No.

Response from MYRECHARGE:

Your Ticket is successfully  
cancelled. Refund Amt:Rs.xxxx.xx.  
You shall receive the refund in your  
a/c within next 10 working days



# Step 1 for Partial Cancellation

PNR No.

Passenger Sr. No.

Passenger Sr. No.



SMS:-  
CANCEL 5612345567,2,4  
To 07568912333

Response from MYRECHARGE:

Cancelling EZAZ,SUKHBIR Please  
send SMS YES 5612345567,2,4

# Step 2 for Partial Cancellation

PNR No.

Passenger Sr. No.

Passenger Sr. No.

SMS:-

YES 612345567,2,4

To 07568912333

Response from MYRECHARGE:  
Your Ticket is successfully cancelled.  
Refund Amt:Rs.xxxx.xx. You shall  
receive the refund in you're a/c within  
next 10 working days



**Q DO WE NEED TO REGISTER FOR IRCTC SERVICE BEFORE WE CAN USE IRCTC RAIL TICKET BOOKING SERVICE ON MY RECHARGE?**

**A. YES**

**Q WHERE DO WE REGISTER FOR IRCTC SERVICE?**

**A. [www.irctc.co.in](http://www.irctc.co.in)**

**you need to register for IRCTC services on the IRCTC portal before you use the IRCTC service on my recharge.**

**Q WHAT ARE THE STEPS TO REGISTER FOR IRCTC SERVICE ON [WWW.IRCTC.CO.IN](http://WWW.IRCTC.CO.IN)?**

**Login to [www.irctc.co.in](http://www.irctc.co.in)**

**Click on "Sign Up" option which is under "login" section of the homepage**

**Enter your all important and correct information to book Indian railways train ticket, including image code verification**

**Provide your acceptance for Terms & Conditions**

**Q TO ACCESS IRCTC SERVICE ON MY RECHARGE, SHOULD THE MOBILE # REGISTERED FOR IRCTC SERVICE BE MY RECHARGE COMBO SIM**

**A. Yes. The mobile # entered should be my recharge combo number; else we will not be able to use the my recharge service for rail ticket booking in IRCTC**

**Q DO WE NEED TO USE THE IRCTC USERID IN MYRECHARGE, WHILE BOOKING RAIL TICKET?**

**A. Yes. A user will be prompted once to enter his registered userid (registered on IRCTC website) for authentication. This is only required for the first time.**

**Q IS IRCTC USERID CASE SENSITIVE?**

**A. YES**

**Q SOME TIME AMOUNT DEDCUTED BUT PNR NOT GENRATED WHAT WE NEED TO DO?**

**A. For that you need to contact my recharge call center. If the amount is debited, then it will be credited to my recharge top up e-wallet within 10 days as per IRCTC guidelines.**

**Q. I have sent BOOK SMS in the prescribed format, but haven?t received the confirmation SMS. What should I do?**

**A.Call our Helpline Number0141-7101777 You will be updated with the desired information.**

**Q. After when the charts are prepared, will the Waiting list tickets be automatically cancelled or I need to file TDR?**

**A. Waiting list tickets will be automatically cancelled and the amount will be refunded back to your my recharge top up e-wallet within 10 days as per IRCTC guidelines.**

**Q. If the Waiting ticket gets confirmed after the charts preparation, do I receive another SMS or the same Waiting SMS is authorized to travel?**

**A. No. You will not receive any other SMS. The same SMS which you received earlier is valid and authorized for travel. Your Name will be displayed in chart.**

**Q. What is the maximum limit of ticket booking on SMS?**

**A. This is pilot project by Railway on sms, You can book upto a maximum of 10 PNR (maximum 4 passenger in single PNR ) in a calendar month. Also there is transaction limit of Rs. 5000 per day.**

**Q. Can I cancel the booked ticket after when the charts are prepared?**

**A.No after charts prepared tickets not allowed to cancel.**

**Q. How can I cancel the booked ticket using?**

**A. Full Cancellation: Step 1**

**CANCEL<space>PNR number and send to 07568912333**

**You will receive Response sms, need to send as step 2**

**Step 2 YES 5612345567 send to To 07568912333**

**B. Partial Cancellation: Step 1**

**CANCEL 5612345567,2,4 send to To 07568912333**

**You will receive Response sms, need to send as step 2**

**Step 2 YES 612345567,2,4 send to 07568912333**

**Q. How can I get the duplicate ticket if I delete the ticket confirmation SMS by mistake?**

**A. Call our Helpline Number 0141-7101777 You will be updated with the desired information.**

**Q. Can I also book Tatkal Tickets using SMS service?**

**A. No, this service is not available on my recharge SMS and other system.**

**Q. Some time I receive ? Unable to process your request?. What it is?**

**A. You might get this reply due to any technical/ communication error so please wait for some time & try again.**

**Q Can I book and cancel tickets any time?**

**A. Booking and cancelation not allowed from 8.00 am to 12.00 pm and from 11.30 pm to 00.30 am**



**For Help Contact at:**

**0141-7101777**

**Or mail us**

**[admin@myrecharge.co.in](mailto:admin@myrecharge.co.in)**